## Author and title index Volume 29, 2001

Issue & page			White, M.  The portfolio: an instruction program assessment tool  Cogan, S., see Shirato, L.
	A	4, p. 314	Communicating with and empowering
3, p. 238	Adalian, P.T. Jr and Swanson, J.  Locally developed Web-enabled databases: new roles and opportunities for libraries	4, p. 314	international students with a library skills set  Baron, S. and Strout-Dapaz, A.  Condic, K.S., see Lombard, S.V.
3, p. 189	(An) analytical survey of chat reference services  Francoeur, S.	4, p. 327	Convenience or content: a study of undergraduate periodical use Lombard, S.V. and Condic, K.S.
1, p. 65	Arrighetti, J.  The challenge of unattended children in the public library	2, p. 150	Creating a Web research guide: collaboration between liaisons, faculty and students Sugarman, T.S. and Demetracopoulos, C.
	В	-	
4, p. 314	Baron, S. and Strout-Dapaz, A.  Communicating with and empowering international students with a library skills set	4, p. 282	D'Angelo, B.J.  Integrating and assessing information competencies into a gateway course
1, p. 72	<b>Brinkman, C.S.</b> and <i>Roubieu A.M.</i> Planning and record keeping for computer maintenance and management	2, p. 122	Demetracopoulos, C., see Sugarman, T.S. Dennis, N.
2, p. 106 2, p. 141	<b>Bruce, C.</b> Faculty-librarian partnerships in		Using inquiry methods to foster information literacy partnerships
	Australian higher education: critical dimensions	3, p. 172	Developing a model to provide digital reference services
	Building partnerships in liberal arts education: library team teaching   Zhang, W.  Butler, J.T., see Stemper, J.A.	3, p. 210	Stemper, J.A. and Butler, J.T.  Diamond, W. and Pease, B.  Digital reference: a case study of question types in an academic library
	С		Digital reference: a case study of question types in an academic library
2, p. 116	Campus-wide partnerships through		Diamond, W. and Pease, B.
	teaching, learning and technology roundtables	2, p. 132	Dorner, J.L., Taylor, S.E. and Hodson-Carlton, K.
Reference Ser	Porter, G.M.  vices Review Number 4 - 2001 - pp. 364–367		Faculty-librarian collaboration for nursing information literacy: a tiered approach

1, p. 65

4, p. 294

(The) challenge of unattended children

Chapman, J.M., Pettway, C. and

in the public library

Arrighetti, J.

Reference Services Review

Volume 29 · Number 4 · 2001 · pp. 364–367

© MCB University Press · ISSN 0090-7324

Dreger, M., see Harley, B.

## Author and title index Volume 29, 2001

Issue & page			White, M.  The portfolio: an instruction program assessment tool  Cogan, S., see Shirato, L.
	A	4, p. 314	Communicating with and empowering
3, p. 238	Adalian, P.T. Jr and Swanson, J.  Locally developed Web-enabled databases: new roles and opportunities for libraries	4, p. 314	international students with a library skills set  Baron, S. and Strout-Dapaz, A.  Condic, K.S., see Lombard, S.V.
3, p. 189	(An) analytical survey of chat reference services  Francoeur, S.	4, p. 327	Convenience or content: a study of undergraduate periodical use Lombard, S.V. and Condic, K.S.
1, p. 65	Arrighetti, J.  The challenge of unattended children in the public library	2, p. 150	Creating a Web research guide: collaboration between liaisons, faculty and students Sugarman, T.S. and Demetracopoulos, C.
	В	-	
4, p. 314	Baron, S. and Strout-Dapaz, A.  Communicating with and empowering international students with a library skills set	4, p. 282	D'Angelo, B.J.  Integrating and assessing information competencies into a gateway course
1, p. 72	<b>Brinkman, C.S.</b> and <i>Roubieu A.M.</i> Planning and record keeping for computer maintenance and management	2, p. 122	Demetracopoulos, C., see Sugarman, T.S. Dennis, N.
2, p. 106 2, p. 141	<b>Bruce, C.</b> Faculty-librarian partnerships in		Using inquiry methods to foster information literacy partnerships
	Australian higher education: critical dimensions	3, p. 172	Developing a model to provide digital reference services
	Building partnerships in liberal arts education: library team teaching   Zhang, W.  Butler, J.T., see Stemper, J.A.	3, p. 210	Stemper, J.A. and Butler, J.T.  Diamond, W. and Pease, B.  Digital reference: a case study of question types in an academic library
	С		Digital reference: a case study of question types in an academic library
2, p. 116	Campus-wide partnerships through		Diamond, W. and Pease, B.
	teaching, learning and technology roundtables	2, p. 132	Dorner, J.L., Taylor, S.E. and Hodson-Carlton, K.
Reference Ser	Porter, G.M.  vices Review Number 4 - 2001 - pp. 364–367		Faculty-librarian collaboration for nursing information literacy: a tiered approach

1, p. 65

4, p. 294

(The) challenge of unattended children

Chapman, J.M., Pettway, C. and

in the public library

Arrighetti, J.

Reference Services Review

Volume 29 · Number 4 · 2001 · pp. 364–367

© MCB University Press · ISSN 0090-7324

Dreger, M., see Harley, B.

		-	Volume 29 · Number 4 · 2001 · 364–367
2, p. 95	Faculty-librarian collaboration: a	4, p. 282	Integrating and assessing information competencies into a gateway course <i>D'Angelo</i> , <i>B.J.</i>
	Mexican experience  Lau, J.	4, p. 306	Integrating information literacy using
2, p. 132	Faculty-librarian collaboration for nursing information literacy: a tiered		problem-based learning  Macklin, A.S.
	approach  Dorner, J.L., Taylor, S.E. and  Hodson-Carlton, K.	2, p. 157	International marketing and electronic government sources: a collaborative research strategy workshop
2, p. 106	Faculty-librarian partnerships in Australian higher education: critical dimensions		Tims, B.J. and Judd, V.C.
	Bruce, C.	1, p. 33	Jantz, R.
1, p. 53	Flexibility and feedback: a new approach to ongoing training for reference student assistants		Knowledge management in academic libraries: special tools and processes to support information professionals
	Neuhaus, C.	4, p. 338	Johnson, A.M.
3, p. 189	Francoeur, S.  An analytical survey of chat reference		Library instruction and information literacy – 2000
	services		Judd, V.C., see Tims, B.J.
4, p. 301	Freshmen, information literacy, critical thinking, and values	-	K
	Harley, B.		Kesselman, M., see Ghaphery, J.
	G		Knobloch, P., see Harley, B.
4, p. 276	Ghaphery, J., Kesselman, M. and	1, p. 33	Knowledge management in academic
	Watstein, S.B.		libraries: special tools and processes to
	Personalized information clients: short answers to simple questions about "my library" services		support information professionals $f$ antz, $R$ .
1, p. 40	(A) guide to women's health on the Web		L
1, p. 40	Shedivy, J.M.	2, p. 95	Lau, J.
	Н		Faculty-librarian collaboration: a Mexican experience
4, p. 301	Harley, B. Freshmen, information literacy, critical thinking, and values	4, p. 338	Library instruction and information literacy – 2000 Johnson, A.M.
1, p. 23	<b>Harley, B.</b> , <i>Dreger, M.</i> and <i>Knobloch, P.</i> The postmodern condition: students, the Web, and academic library services	3, p. 204	Live virtual reference: more work and more opportunity
	Hodson-Carlton, K., see Dorner, J.L.	3, p. 238	Patterson, R.  Locally developed Web-enabled
	ı	, ,	databases: new roles and opportunities
3, p. 253	(The) impact of an automated storage and retrieval system on public services		for libraries  Adalian, P.T. Jr and Swanson, J.
	Shirato, L., Cogan, S. and Yee, S.	4, p. 327	Lombard, S.V. and Condic, K.S.
4, p. 267	Informing the knowledge workers		Convenience or content: a study of

undergraduate periodical use

Martin, P. and Metcalfe, M.

	Author and title index to volume 29, 2001		Reference Services Review
			Volume 29 · Number 4 · 2001 · 364–367
	М		teaching, learning and technology roundtables
4, p. 306	Macklin, A.S.		
	Integrating information literacy using problem-based learning	4, p. 294	(The) portfolio: an instruction program assessment tool
3, p. 219	Manuel, K.		Chapman, J.M., Pettway, C. and
	Teaching an online information literacy		White, M.
	course	1, p. 23	(The) postmodern condition: students,
4, p. 267	Martin, P. and Metcalfe, M.		the Web, and academic library services
	Informing the knowledge workers		Harley, B., Dreger, M. and Knobloch, P.
1, p. 7	McMullen, S.	1, p. 81	Public access to the beach: a selective
	Usability testing in a library Web site		bibliography
	redesign project		Mongeau, D.
	Metcalf, M., see Martin, P.	4, p. 265	(The) pyramid of success
	Morton, A.C., see Shipman, J.P.		Rockman, I.F.
1, p. 81	Mongeau, D.		R
	Public access to the beach: a selective	2 - 02	
	bibliography	2, p. 93	Rockman, I.F.
	N		Partnerships – yesterday, today and tomorrow
1, p. 53	Neuhaus, C.	1 - 265	Rockman, I.F.
1, p. 55	Flexibility and feedback: a new approach	4, p. 265	The pyramid of success
	to ongoing training for reference student		
	assistants	3, p. 169	Rockman, I.F.
3, p. 229	(The) new black bag: PDAs, health care		Visionary pragmatism in an e-library
o, p. 22	and library services		environment
	Shipman, J.P. and Morton, A.C.		Roubieu A.M., see Brinkman C.S.
	P		S
2, p. 93	Partnership - yesterday, today and	1, p. 40	Shedivy, J.M.
	tomorrow		A guide to women's health on the Web
	Rockman, I.F.	3, p. 229	Shipman, J.P. and Morton, A.C.
3, p. 204	Patterson, R.		The new black bag: PDAs, health care
	Live virtual reference: more work and		and library services
	more opportunity	3, p. 253	Shirato, L., Cogan, S. and Yee, S.
	Pease, B., see Diamond, W.		The impact of an automated storage and
4, p. 276	Personalized information clients: short		retrieval system on public services
	answers to simple questions about "my	3, p. 172	Stemper, J.A. and Butler, J.T.
	library" services		Developing a model to provide digital
	Ghaphery, J., Kesselman, M. and		referènce services
	Watstein, S.B.		Strout-Dapaz, A., see Baron, S.
	Pettway, C., see Chapman, J.M.	2, p. 150	Sugarman, T.S. and
1, p. 72	Planning and record keeping for		Demetracopoulos, C.
	computer maintenance and management		Creating a Web research guide:
	Brinkman C.S. and Roubieu A.M.		collaboration between liaisons, faculty
2, p. 116	Porter, G.M.		and students
	i umniis_wide northerchine through		Sanguegon I soo Adalian DT To

Swanson, J., see Adalian, P.T. Jr

Campus-wide partnerships through

Dennis, N.

Volume 29 · Number 4 · 2001 · 364-367

education: library team teaching

V
Visionary pragmatism in an e-library
environment
Rockman, I.F.
w
Watstein, S.B., see Ghaphery, J.
White, M., see Chapman, J.M.
Υ
Yee, S., see Shirato, L.
Z
Zhang, W.
Building partnerships in liberal arts